






KPIs

Level	Available languages	Fee
Intermediate	    	€ 270

e-Module titles	Objectives	Content
KEY PERFORMANCE INDICATORS (KPIs)	This module aims at defining & implementing some main indicators & knowing how to use some advanced Procurement tools & practices: - using KPIs to track supplier performance - understanding KPI measurement & challenges	1. Introducing SRM KPIs 2. Measuring KPIs 3. KPI measuring process 4. Challenges when measuring KPIs
KPIs FOR SRM - (1)	This module aims at assisting procurement professionals to understand & implement SRM success factors, measured by related KPIs: - identifying generic KPIs & SRM-specific KPIs	1. Are SRM KPIs different from other KPIs?
KPIs FOR SRM - (2)	This module aims at assisting procurement professionals to understand & implement SRM success factors, measured by related KPIs: - using the strategic scorecard to measure how the relationship with the supplier feeds the company's business targets - difference between structural & relational KPIs	1. Organise KPIs as a strategic scorecard 2. Business model indicators