## **TOOLS & PRACTICES – Some practices & tools - Upstream**

Intermediate	Available langages:	Fee: € 450
e-Modules' titles	Objectives	Content
TOTAL COST OF OWNERSHIP (TCO)	This module aims at understanding specific Procurement tools & practices: - what TCO is - locating & handling costs with TCO	What is TCO?     Locating costs     Handling costs
FUNCTIONAL ANALYSIS	This module aims at understanding specific Procurement tools & practices: - Functional Analysis & its benefits - the difference between a functional & a technical specification	<ol> <li>Definition</li> <li>Types of functions</li> <li>Functional analysis steps</li> <li>Customer satisfaction &amp; value</li> </ol>
FUNCTIONAL ANALYSIS - Level 2	This module aims at understanding cost-related tools for better price-reduction negotiations: - relationship between product lifecycle & functional analysis - functional vs non-functional requirements	Product lifecycle     Functional analysis     Functional specification
TARGET COSTING & CONCEPT OF VALUE	This module aims at understanding cost-related tools for better price-reduction negotiations: - how the target costing process contributes to creating value - creating value thanks to value engineering & value analysis	Target costing: selling price     Target costing: should costing     Target costing: value-based costing     Brief on value analysis / Value Engineering
COMMUNICATING WITH STAKEHOLDERS	This module aims at understanding some tools & practices for upstream Procurement: - how to communicate with stakeholders - identifying & adapting communication based on their positions	How to communicate with stakeholders     Stakeholder positions
PROJECT MANAGEMENT	This module aims at understanding how Procurement interacts with some key environmental elements: - defining the role of Procurement in a project - discovering various basic templates to use in project, or to define it	What & Why of project management     Project management process     Tools: WBS & critical path     Tools: RACI & burndown chart     Specific project management environments

